Click one of the links below to get started!

I need my ID# or help with Username/Login

I have my login but don't know password or it isn't working

**Hub login Link** 

# Logging in to the SCC Hub The SCC Hub provides access to:

- SCC Email and OneDrive
- Canvas Courses
- Self Service including:
  - Student Finance & Financial Aid
  - Student Planning (Registration) & Transcripts
  - Grades & Course Catalog and more

Click the appropriate link on the left to begin!



Click one of the links below

I need my ID# or help with Username/Login

I have my login but don't know password or it isn't working

**Hub login Link** 

#### **CLICK HERE TO RETRIEVE SCC ID#\***

**Login Username** is in the format below:

FL123456@southeast.edu\*\*

\*\*Older ID#'s may have fewer than 6 digits

First initial + Last initial + SCC ID# + @southeast.edu

Note: DO NOT ADD ANY "O"s before the first digit!

Note: \*If you have ever had a different last name, your permanent username last initial will still reflect the old last name, check the link above if you are unsure



## Click one of the

I need my ID# or help with Username/Login

I have my login but don't know password or it isn't working



#### Password:

#### **Default Password format\***

\*Brand new Students and Staff/Faculty only!

- Default password is: Scc#xxxx
- Note: "Scc" is case sensitive text and "xxxx" is the last
   4 digits of your Social Security Number

#### **Reset Password with Link:**

- Most users can reset their password this way!
- You will need to provide your ID# and a personal email matching your SCC records
- A reset link will be sent to your personal email

**Click here for Password Reset LINK** 

#### **Reset Password** using MS Password Recovery:

This option will work if you have previously set up Password recovery with SCC- will not work for new Students/Staff Faculty

**Using MS Password Recovery** 



402-437-2447 <u>helpdesk@southeast.edu</u> **» www.southeast.edu/helpdesk** 

### Click one of the links below

I need my ID# or help with Username/Login

I have my login but don't know password or it isn't working

**Hub login Link** 

# Still having problems?

Sometimes, it's best to talk to us! Login issues may require investigation or involve private information so calling is a fast and effective option!

View current hours at our main site HERE (Right Sidebar)

We can also help via email our our ticketing system

- Call the SCC Help Desk @ 402-437-2447
- Email the Help Desk @ helpdesk@southeast.edu
- Open a Work Order